



## Tour Guide

**Organisation: Muckle Brig Ltd**

**Salary: £22,000.00**

**Location: Leith, Edinburgh**

### **JOB DESCRIPTION**

**Post: Tour Guide**

**Full Time: 40hrs per week**

**Thursday to Sunday 11:30am to 8pm plus 1 other day**

**Directorate: Muckle Brig Ltd**

**Reporting to: Visitor Experience Manager**

### **Introduction:**

2022 has already proven to be a very exciting year at Muckle Brig as we finally opened our new Lind & Lime Gin distillery on Coburg Street. This greatly enhanced our production capacity for gin, but also provided us with a superb new brand home where we now welcome visitors for weekly tours. The feedback and response to these tours has been superb.

In the brief few months since we opened, the new distillery space has also accommodated festival launches, private events and supper clubs with some of Edinburgh's top restaurants. We have a fantastic venue here, and we want to grow its reputation across the city.

Moving forward, the Port of Leith Distillery will open in early 2023. This is intended to become a major new tourism landmark in Edinburgh. We'd better start planning the launch parties!

### **The role:**

We're looking for a passionate, super friendly, outgoing and enthusiastic Tour Guide with excellent multi-tasking skills to join our whisky, gin and people-loving Visitor Experience Team.

As a Lind & Lime Tour Guide you will be the face of our Gin Distillery, leading our guests through our Tour Experience, tasting, bottling, cocktail making and so much more.

Lind & Lime is a fun, fast-paced, diverse environment to work in. Excellent communication skills are paramount to a successful day. Your skills, enthusiasm and diplomacy will shine through for our guests and your colleagues within the distillery.

### **Duties include:**

- Welcome and orientate guests



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- Guide guests round our distillery providing the historical stories behind our gin, bottles and botanicals, facts about our still and how it works, demonstrating the mini-bottling and labelling process and assisting guests to bottle and label their own mini, finishing with cocktail making at the Lind & Lime Bar.
- Setting up, clearing, cleaning and resetting the tour route for each tour, including cocktail making equipment.
- Ongoing cleanliness and presentability of the tour area.
- Assisting with guests needs as required to ensure an excellent experience
- Assisting with Private Tours and Events on an ad hoc basis
- Retail shifts on rotation in our LEXCO Shop
- Weekly and monthly stock takes across Tour and Retail stock
- Fulfilling retail orders for collection and posting
- Being a superb ambassador for all aspects of Muckle Brig including Lind & Lime, Port of Leith Distillery and LEXCO, our export company.
- Other tasks as required

### **Skills & Experience:**

You are a superb communicator with an enthusiastic and flexible approach with the ability to adapt to any situation. You can create a fabulous atmosphere for groups large and small. You are a competent multi-tasker who thrives on being part of a team delivering excellent visitor experience.

- Enthusiastic and confident, warm, friendly and happy to present to groups, large and small
- Positive, can do attitude
- Previous presenting and/or bar experience would be advantageous but not essential
- Previous retail experience would be advantageous but not essential

This job description is indicative of the nature and level of responsibility associated with the job. It is not exhaustive and there may be a requirement to undertake other duties as required

To apply please send your CV and Cover Letter to [tamsin@mucklebrig.com](mailto:tamsin@mucklebrig.com)

**Application Deadline:** 12/10/2022