**Organisation: Muckle Brig Ltd**

**Salary: £20,800**

**Location: Lind & Lime Gin Distillery, Leith, Edinburgh**

**Post: Lind & Lime Tour Guide**

**Part Time: 4 days per week**

**Thursday to Sunday 11:30am to 8pm**

**Directorate: Muckle Brig Ltd**

**Reporting to: Visitor Experience Team Coordinator**

ABOUT US

Our company values are at the foundation of everything we do.

We focus on products that we love.

We’re realistic.

We keep our conscience clear.

We achieve everything as a team.

We deal with the difficult stuff first.

We spend our money on the right things.

We invite our friends to parties.

2023 was a very exciting year at Muckle Brig as we finally opened our new Port of Leith whisky Distillery, quickly becoming a major new tourism destination in Edinburgh. From a single person in a garden shed, our company has grown to include multiple sites, brands and a team of 60 (and growing) passionate and talented individuals.

We have so many stories to tell, and communicating those stories is an essential and increasingly complex undertaking. 2024 isn’t slowing down, and as we continue to grow our brands and business, it’s time to grow our team.

The role

Due to an internal promotion we’re looking for a passionate, super friendly, outgoing, and enthusiastic Tour Guide with excellent multi-tasking skills to join our whisky, gin and people-loving Visitor Experience Team.

As a Lind & Lime Tour Guide you will be the face of our Gin Distillery, leading our guests through our Tour Experience, tasting, bottling, cocktail making and so much more.

Lind & Lime is a fun, fast-paced, diverse environment to work in. Excellent communication skills are paramount to a successful day.  Your skills, enthusiasm and diplomacy will shine through for our guests and your colleagues within the distillery.

**Duties include:**

* Welcome and orientate guests
* Dynamic storytelling - providing the historical stories behind our gin, bottles and botanicals, facts about our still and how it works, demonstrating the mini-bottling and labelling process and assisting guests to bottle and label their own mini, finishing with cocktail making at the Lind & Lime Bar
* Setting up, clearing, cleaning and resetting the tour route for each tour, including cocktail making equipment
* Ongoing cleanliness and presentability of the tour area
* Assisting with guests needs as required to ensure an excellent experience
* Assisting with Private Tours and Events on an ad hoc basis
* Weekly and monthly stock takes across Tour stock
* Being a superb ambassador for all aspects of Muckle Brig including Lind & Lime, Port of Leith Distillery and LEXCO, our export company
* Following our Health & Safety, COSHH, Organic and Food Hygiene policies
* You may be required to work at other Muckle Brig locations when appropriate
* Other tasks as required

**Skills & Experience**

You are a superb communicator with an enthusiastic and flexible approach with the ability to adapt to any situation. You can create a fabulous atmosphere for groups large and small. You are a competent multi-tasker who thrives on being part of a team delivering excellent visitor experience. Regular training and coaching provided.

* Enthusiastic and confident, warm, friendly with plenty of energy
* Positive, can-do attitude
* Previous presenting and bar experience would be advantageous
* Fluency in a foreign language would be advantageous but not essential
* Previous retail experience would be advantageous but not essential

**SALARY & BENEFITS**

* 26 days holiday per year + 3 public holidays pro rata.
* Employee discount scheme.
* Employee cask programme, share trust.
* Full training given with CPD opportunities ongoing

This job description is indicative of the nature and level of responsibility associated with the job. It is not exhaustive and there may be a requirement to undertake other duties as required

**To apply please send your CV and Cover Letter to** **jobs@mucklebrig.com**

**Application Deadline: 3/11/2024**